

#P

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT : **PIFFNER, Kimberly Ann, et al.**
SERIAL NO : **09/918,091**
FILED : **July 30, 2001**
TITLE : **METHOD, SYSTEM AND APPARATUS FOR ENTERPRISE
CUSTOMER CONTACT MANAGEMENT**

Grp./A.U. : **2152**
Examiner : **Wan Laymon**
Conf. No. : **2045**
Docket No. : **P04763US0**

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PETITIONS OFFICE

SUPPLEMENTAL RENEWAL OF PETITION UNDER 37 CFR 1.47(a)

Assistant Commissioner for Patents
Attn: Wan Laymon
Washington, D.C. 20231

Dear Assistant Commissioner:

The proper address for non-signing inventor Kelm Brueschke is 1692 NW 86th Street,
Apartment 4, Clive, Iowa 50325 USA.

CERTIFICATE OF MAILING/TRANSMISSION (37 CFR 1.8(a))

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2152 to Examiner Wan Laymon at Fax No.
(703) 308-6916.

Date: 6-10-02

John P. Seale
Signature

Respectfully submitted,

A handwritten signature in dark ink, appearing to read "John D. Goodhue", is written over a horizontal line.

JOHN D GOODHUE, Reg. No. 47,603
McKEE, VOORHEES & SEASE, P.L.C.
801 Grand Avenue, Suite 3200
Des Moines, Iowa 50309-2721
Phone No. (515) 288-3667
Fax No. (515) 288-1338
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- bja -

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To: Patent Examiner Wan Laymon
Company: Patent and Trademark Office
Art Unit 2152
Phone: 703-306-5685
Fax: 703-308-6916

From: John D. Goodhue
Company: MCKEE, VOORHEES & SEASE
Phone: 515-288-3667
Fax: 515-288-1338

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PETITIONS OFFICE

RE: REQUEST FOR RECONSIDERATION OF PETITION FOR:

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